

Your New Patient Journey



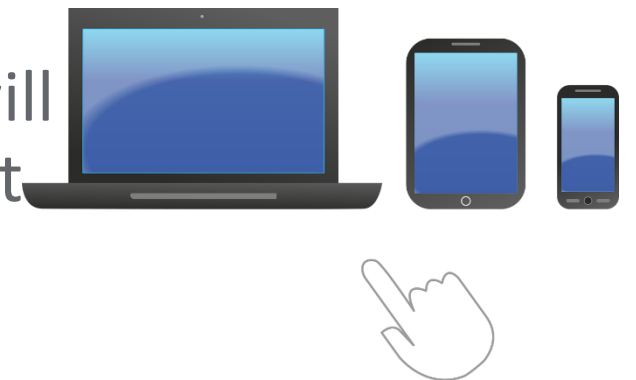
Langmansdental

Before Your Appointment

When booking your appointment we will also undertake a Covid risk assessment and explain what you can expect at your visit.



We will send you a link to some online forms which we will ask you to complete and return prior to your appointment.



Before You Leave Home

Our toilet facilities will be out of use so please ensure you have used the toilet and brushed your teeth prior to attending the practice.



Please attend the appointment alone unless you require assistance or are coming with a child or vulnerable person. In which case one other person may attend.

Bring as little as possible with you and please wear a face mask to your appointment



ARRIVING AT THE PRACTICE

Arriving by Car

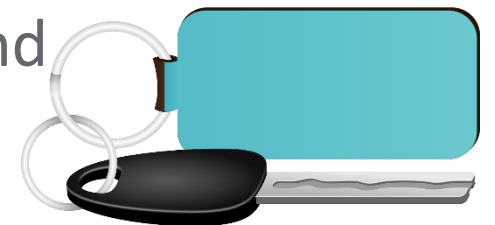
Please park your car and give us a call to let us know you are here.



We will call you back when we are ready for you to walk up to the door.



Please leave all belongings other than your car keys and purse/wallet in your car.



ARRIVING AT THE PRACTICE

Arriving by Foot

Please do not arrive early. We are aiming to minimise patient contact by staggering arrival times. Please bring as little as possible with you.

Stratford Practice – please walk round to the rear door accessed via the car park. There will be social distance markings on the ground to show you where to stand.

Wellesbourne Practice – please wait outside the front door. There will be markings on the ground to show you where to stand.

Please give us a call to let us know you are here.



Please ensure you are wearing your face mask.



The entrance door will be locked. Once we are ready for you one of the team will open the door.



They will take your temperature using a no touch thermometer. If your temperature is higher than 37.8 we will be unable to allow you entry and will need to rearrange your appointment. We also take the temperature of our team members each day.



You will then be asked to use hand sanitiser



In the Surgery

You will be taken to one of the dental surgeries where you will be greeted by the dentist and nurse. To provide you with the dental care you need they will be unable to observe the 2 metre social distancing recommendations so will be wearing extra PPE.



You will be asked to sit down and remove your mask.



Depending on your treatment you may be asked to swill with a hydrogen peroxide mouthwash for 1 minute.

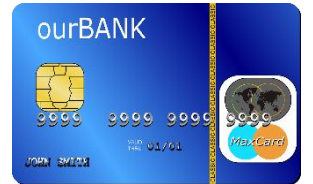


After Your Treatment

Once your treatment is complete you will be asked to put your mask back on.



We will take you to Reception to pay for your treatment. Please pay by card if possible.



You will then be taken to the exit and asked to use hand sanitiser before leaving the practice. If you were given a disposable mask by one of our team (as forgot to bring your own) you will be asked to dispose of it before leaving.

