### **Summer 2022**



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www.langmansdental.co.uk

Stratford: 01789 292460 Wellesbourne: 01789 840786

# Mouthguard Impression Day-28th July

Our annual mouthguard impression day is taking place on the afternoon of the 28th July. If you or your child need a new mouthguard please give the Stratford reception team a call on 01789 292460 to book an appointment.



- Available in a range of colours and patterns
- Protection levels to suit juniors, amateur/school standard and senior/club/professional standard
- Names included as standard
- >>> Handmade on-site in our dental laboratory
- Competitively priced (£35 £100)

# By Appointment Only

#### Follow us on:



### Have you used our new lpads?

You will by now be used to us emailing/texting you the forms that we need completing prior to your visit. If these forms have been completed successfully you will be able to check in online on one of the lpads positioned near the entrances. This saves you needing to queue at reception.

For those patients who don't have access to a pc/ phone/ipad we will shortly have additional ipads on the reception desks for you to use. All forms do need to be completed before your appointment so please allow additional time if you haven't been able to complete them at home.

# Summer Drinks

As the temperatures rise we are reaching for ice cold refreshing drinks, but be careful, there are a few drinks that can harm your teeth and we are not necessarily talking about sugar!!

- Fizzy Drinks Carbonated drinks are acidic. Frequent acid attacks cause the tooth enamel to be eroded. Even fizzy water and sugar free carbonated drinks will dissolve the enamel on your teeth.
- Citrus A squeeze of lemon or lime in your water will add flavour but it will also make it acidic. Drinking this regularly can damage your enamel.

Follow these tips to help protect your teeth:

- Drink through a straw
- Don't sip these drinks for long periods of time
- Rinse your mouth with water as soon as you have finished your drink.



Tooth erosion can be seen on these lower teeth

# NEW FACES AT THE PRACTICE



#### Julie Coop - Dental Hygienist

Julie joined us in March and is working part time at the Wellesbourne practice.



#### <u> Amy Hayes - Dental Hygienist</u>

Amy also joined us in March and is working part time at the Stratford practice.



#### Lauren - Dental Nurse

Lauren has recently joined us as at the Wellesbourne Practice.



#### Holly - Trainee Dental Nurse

Holly has recently joined us at the Stratford Practice.

# CONGRATULATIONS!!



Congratulations to Amelia who passed her final exams and is now a qualified dental nurse.

#### We love a special birthday!

## PLEASE KEEP SHARING YOUR EXPERIENCE

Thank you to those of you who have recently left us reviews on Google. It means a lot to the team.

If you are visiting us soon, please pick up one of the review business cards. On the reverse is a QR code which when scanned takes you straight to the review page.

### **POLITE NOTICE**

Several hours are wasted every week because patients don't attend appointments. If you are unable to make an appointment please let us know so that we can offer it to someone else.

Our Practice Policy is that NHS patients who miss two or more appointments may be denied further NHS appointments.

The number of short notice cancellations and failure to attend hygiene appointments is increasing. This is particularly frustrating when we have a long waiting list of patients who could be called to fill the appointment.

Please note if you cancel your hygiene appointment with less than 24 hours notice or fail to attend, you will be charged a cancellation/no show fee.

### COVID UPDATE:

The wearing of facemasks is no longer mandatory at the practice.



# Practice Plan Price Changes

celebrated a special birthday! The team had a lovely Afternoon Tea at The Four Teas to

Our Practice Manager Barbara recently

celebrate.

Due to the increased costs of materials, equipment and services we have needed to increase the cost of our monthly membership plan payments. Members will have had a letter to explain that the monthly payment will increase from July this year. This is the first increase we have made since we introduced the plans in 2016. Members who have joined the plan on our new prices (introduced in April this year are not affected and won't have received a letter).

Please also note that from January 2023 the percentage discount that all practice plan members receive off dental treatment\* will be 10%.

Our membership plans are popular with patients who like to spread the cost of their dental treatment over the course of the year. Membership encourages regular visits and patients also benefit from the additional discount off dental treatment\* plus the ability to request assistance from Practice Plans Worldwide Dental Emergency Assistance Scheme. Details of our Membership Plans can be found on our website: **www.langmansdental.co.uk/ practice-membership-plan** or please speak to one of our team.